

Broadband Survey Questions

1. On a scale of 1 to 5, how interested are you in receiving affordable, high-speed broadband internet?

Mark only one oval.

Not at all 1 2 3 4 5
☐ ☐ ☐ ☐ ☐ Very Interested

1 – 27
2 – 11
3 – 29
4 – 39
5 – 444

2. Do you currently have internet access at your home, seasonal home, business served by Sullivan County REC?

Mark only one oval.

- ☐ No
☐ Yes – DSL (Verizon, Frontier)
☐ Yes – Wireless Internet Service
☐ Yes – Cable (Blue Ridge, Zito)
☐ Yes – Fiber (Verizon, Frontier, Windstream, Comcast)
☐ Yes – LEO (Starlink) Low Earth Orbiting Satellite

No – 100
Yes DSL – 130
Yes Wireless – 85
Yes Cable – 73
Yes Fiber – 22
Yes LEO – 140

3. Are you satisfied with your current Internet service?

Mark only one oval.

- ☐ Yes
☐ No

Yes – 220
No – 330

4. Sullivan County REC is diligently looking into investing in a fiber network to enhance our electric distribution system for the purposes of improved reliability, reducing outage restoration times, deploying smart grid technologies, real time electric usage data for members, etc. If Sullivan County REC were to enter into an exclusive lease arrangement with an Internet Service Provider (ISP) to provide high speed internet service to our members starting at under \$60.00 per month (100 MBps Upload and Download) to all of our members, how likely would you be to sign up?

Mark only one oval.

Not at all 1 2 3 4 5
☐ ☐ ☐ ☐ ☐ Very Interested

1 – 30
2 – 16
3 – 59
4 – 88
5 – 357

5. If you already have high speed internet service (Cable, Fiber, Starlink) with another provider (Verizon, Zito, Comcast, Frontier, Windstream, Starlink, etc.) would you leave your current internet service provider for a provider endorsed by Sullivan County REC for Internet Packages starting at under \$60.00 per month?

Mark only one oval.

- ☐ Yes
☐ No

Yes – 486
No – 64