

# Sullivan County Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives  
serving Pennsylvania and New Jersey

## SULLIVAN COUNTY REC

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## STAFF

John Lykens, CEO  
Todd Molyneux, Manager,  
Electric Operations  
Heidi Roupp, CFO  
Diane E. White, Executive Assistant

## BOARD OF DIRECTORS

**Dr. Stephan Paul Brady - CCD\*/BLC\*\*/Gold\*\*\***  
*Chair*

**David L. Aumen - CCD/BLC/Gold**  
*Vice Chair*

**Kathy A. Robbins - CCD/BLC/Gold**  
*Secretary*

**Karen Beinlich - CCD/BLC**  
**Jeff Hamilton - CCD/BLC/Gold**  
**Ann B. Henderson - CCD/BLC/Gold**  
**Jim Lambert - CCD**  
**Jay Lewis - CCD/BLC/Gold**  
**David R. Rakestraw - CCD**

**\*Credentialed Cooperative Director**

**\*\*Board Leadership Certificate**

**\*\*\*Director Gold Certificate**

## OFFICE HOURS

Monday through Friday  
7 a.m. - 3:30 p.m.

# COOPERATIVE CONNECTION

## Conversations Still Matter



**JOHN LYKENS**

**NOT ALL THAT LONG AGO**, neighbors didn't need to schedule time to catch up. You'd run into each other at the local hardware store, after church on Sunday morning, at a high school ball game, or while grabbing breakfast at the local diner. Those conversations mattered.

Sometimes, you learned something new. Sometimes, you solved a problem. Other times, you simply enjoyed catching up with someone you hadn't seen in a while.

While the world has changed dramatically over the past several years, one thing hasn't changed: people still value a genuine conversation.

Technology has made our lives easier in many ways. We can pay bills online, receive outage notifications on our phones, check our electric use from the comfort of our living rooms, and attend meetings without ever leaving home. Those are all good things, and your cooperative continues to invest in technology that makes doing business with us easier and more convenient.

That said, there are some things technology simply can't replace: a handshake, a smile, or a conversation.

The fact of the matter is that Sullivan County Rural Electric Cooperative (SCREC) has always been about people first. Yes, we build and maintain power lines. We restore service after storms. We trim trees, replace poles, maintain substations, and keep the lights on. But at the heart of everything we do are the members who own this cooperative.

That's why your board of directors has decided it's necessary to spend a little more time together.

Since 2018, our annual meeting has been conducted virtually. That format has served us well over the years. However, it doesn't provide the opportunity for the personal interaction that has always been one of the strengths of the cooperative business model.

After all, a cooperative is different. You aren't simply receiving electric service from us; you own this organization. One of the seven cooperative principles reminds us that cooperatives have a responsibility to educate, inform, and communicate with their members. That responsibility goes beyond publishing articles or posting information online. It means making ourselves available, answering questions honestly, listening carefully, and learning from one another.

To that end, we're inviting you to join us this fall for one of three regional member meetings. These gatherings are designed to be informal. There won't be lengthy speeches or complicated presentations. Instead, you'll have an opportunity to sit down with members of your board of directors and cooperative employees, ask questions, exchange ideas, and simply have a conversation.

Whether you have questions about your electric bill, SmartHub, rates, right-of-way maintenance, or other topics related to your cooperative, we'll have staff available to help. If there's something you've always wondered about, this is your opportunity to ask us about it.

Please consider joining us at one of these locations:

- **Thursday, October 8**, from 5 to 7 p.m. at The Living Room in Estella.
- **Tuesday, October 13**, from 3 to 5 p.m. at the Muncy Valley Volunteer Fire Company in Muncy Valley.
- **Thursday, November 5**, from 5 to 7 p.m. at Plunketts Creek Volunteer Fire Department in Barbours.

Whether you've been a member for 50 years or you only recently connected with us for the first time, we'd truly enjoy the opportunity to meet you. Come with questions,

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# Shopping Small is a Big Deal for Local Businesses

*Styer Customs offers custom-made products, brings positive outlook to Dushore*

**SARAH PARRISH**, COOPERATIVE COMMUNICATOR

**WHAT IS MOST IMPORTANT TO YOU IN LIFE?** For Andrew and Hiliary Styer of Styer Customs, an emphasis on family, quality of life, and a positive outlook is the foundation of their home — and now, their small business.

Before Styer Customs, Andrew worked in an engineering position that demanded he spend most of his time away from his family. On the brink of being burned out — and looking for another option — Andrew says the opportunity to own a custom print and embroidery shop came along at just the right time.

Previously, the store's former owners contacted Hiliary's sister, asking if she knew anyone who may be interested in the business. The proposition appealed to Andrew, who quit his job and is now able to work from home and spend more time with his family.

The Styers live in Danville, but Hiliary is originally from Sullivan County.

"If you're from Sullivan County, you know you have to drive a good distance to get anywhere," Hiliary notes about her commute to the shop in Dushore. "But it's an easy drive, and I like the scenery, so I don't mind at all."

## Special and memorable

Styer Customs opened outside of Dushore in November 2023, and has been at its current location, 202 Center St. in Dushore, for a little more than a year. Hiliary holds down the store, with help from Sarah Charnitski, while Andrew works at their home in Danville with the help of their nephew Jim Styer.

Hiliary says her favorite part about going to work is seeing her customers. "My husband says I'm a social genius," she says with a laugh. "I love people!"

She is equally grateful for her husband's behind-the-scenes work, especially on the machines and computers.

**LOTS OF OPTIONS:** T-shirts, backpacks, hoodies ... oh my! If you see it, it can be customized. Styer Customs has dozens of options for family and friend gifts, businesses, sports teams, and more.

PHOTOS BY SARAH PARRISH



**COME ON IN!:** Shopping online is efficient, but if you like to look at products in person, stop by Styer Customs on Center Street in Dushore. The friendly staff is always waiting with a smile to help your personalized vision come to life.







**REP YOUR COUNTY:** Have a cabin in Sullivan County Rural Electric Cooperative's service territory, which covers Bradford, Lycoming, and Sullivan counties? Represent your county or hunting camp when you go back home with personalized shirts.

The Styer family is very proud of their business and only offers products that match their high standards for quality. They like to focus on organic materials, and in fact, they wear many of the clothes they offer to make sure the garments can handle everyday wear and tear.

Styer Customs offers embroidery, shirt printing, laser on leather, banners, yard signs, and decals. Anything, they say, can be personalized — T-shirts, sweatshirts, tote bags, hats, jackets, backpacks, and more.

Large-quantity orders are always welcome. If you need matching shirts, polos, hats, or coats for your next employee recognition event, family reunion, golf outing, or hunting trip, Styer has just what you need. And if you're looking to get a personalized birthday, retirement, Mother's/Father's Day, wedding, or graduation gift, the couple is also happy to work with their customers to create something special and memorable.

"Word of mouth has been our best advertiser," Hiliary says.

Stop by their shop to see what's in stock or visit their website, [stycustoms.com](http://stycustoms.com). Customers are also encouraged to contact the shop at 570-928-7980 or [stycustoms@gmail.com](mailto:stycustoms@gmail.com), or check out "Styer Customs"

**TOP IT OFF:** The men in your life can never have too many hats. Get one personalized to their interests for their next birthday, anniversary, or holiday.



on Facebook, Instagram, and TikTok to learn more about the business.

## Changes ahead

This fall, Styer Customs has some big changes coming. In November, the business will be joining Franklin's Small Town Flowers (owned and operated by Hiliary's sister, Hailey Franklin) and the Rooted Tea Shop (owned by the duo's mother) at a new location, 218 Center St. in Dushore, where the three will create a welcoming boutique "all rooted in community, thoughtful living, and serving the place we call home," Hailey says.

Styer Customs is also proud to participate in the cooperative's Co-op Connections program. Sullivan County Rural Electric Cooperative (SCREC) members who present their Co-op Connections card in person at Styer Customs will receive 10% off their order of \$25 or more.

Being a cooperative, SCREC is very family- and member-focused. The ethics that Styer Customs weaves into the business is a lifestyle we appreciate, and we're happy to work with businesses serving our members and their communities. 🐾

## FROM THE CEO

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come with ideas, or simply come to introduce yourself.

In the end, electricity is what we provide, but relationships are what make cooperatives different. We hope you'll take advantage of this opportunity to spend some time with your board and staff, learn a little more about your cooperative, and help us continue to serve our communities for generations to come.

I look forward to seeing you this October and November. 🍂

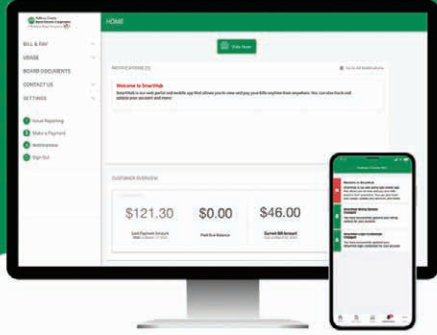
Semper Fidelis

**JOHN LYKENS**  
CEO



# ALERTS & NOTIFICATIONS

Receive the information you need to make the right decisions about your account.



Visit [screc.com/smarthub](https://screc.com/smarthub) for more information.



## VISIT US AT THE SULLIVAN COUNTY FAIR

Thursday & Friday – September 3 & 4

### IN THE YELLOW BUILDING

Meet with co-op employees, learn about energy use and electrical safety, try on electrical lineworker gear, and pick up brochures/goodies. SCREC members will also receive a free gift!



**SULLIVAN COUNTY FAIR**  
4430 ROUTE 154, FORKSVILLE, PA 18616